

We owe our Veterans a tremendous debt of gratitude for their service and sacrifice. To all our veterans out there, thank you for your service!

If you need help obtaining military records, are having problems with disability compensation, or are having difficulty with some other program or service administrated by the Department of Veterans Affairs (VA), I might be able to help. Although I cannot order the agency to decide a matter in your favor or circumvent regulations, I can ensure that your case is treated fairly.

The VA's website has a lot of good information about the various VA benefits and services that are available to eligible veterans and their families, including disability compensation, pensions, VA home loans, and VA health benefits among others. Please click on the following link to go to the official Veterans Affairs website: www.va.gov . In addition, the answers to some frequently asked questions listed below, provides some helpful contact information.

If you cannot find the information you need or would like assistance, please contact my office by completing the short [Casework Inquiry Form](#) .

Answers to some frequently asked questions:

- [How can I contact the Department of Veterans Affairs?](#)
- [How do I get a copy of my military records?](#)
- [How can I get replacement medals?](#)

How can I contact the Department of Veterans Affairs?

The VA has toll free numbers for the convenience of veterans and dependents.

Benefits Information 1-800-827-1000

Life Insurance 1-800-669-8477

Debt Management 1-800-827-0648

Mammography Hotline 1-888-492-7844
Tele. Dev. for Deaf (TDD) 1-800-829-4833
CHAMPVA 1-800-733-8387
Headstones/Markers 1-800-697-6947
Gulf War Helpline 1-800-749-8387
Sexual Trauma Hotline 1-800-827-1000

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How do I get a copy of my military records?

For copies of your military service records you may contact:

National Personnel Records Center
9700 Page Avenue
St. Louis, Missouri 63132-5100

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How can I get replacement medals?

You can request replacement for lost or stolen medals from the National Personnel Records Center or write to:

National Personnel Records Center
9700 Page Avenue
St. Louis, Missouri 63132-5100

Or

DATC-PAP-BC
Chief Military Awards Branch
Military Personnel Branch
Hoffman Building #2

200 Stovall Street
Alexandria, VA 22332

All requests must be completed in writing.